



AREA AGENCY ON AGING

PASCO-PINELLAS

Helping Seniors Live Well at Home



2025 ANNUAL REPORT

Dear Friends of the AAAPP

We are filled with immense gratitude for the unwavering support and dedication of all our supporters – board, staff, volunteers, funders, donors and over 70 community partners over the past year. We reached significant milestones while navigating challenges throughout the year. Economic uncertainty, shifting community needs, and the ongoing demand for our services tested our resilience. Through the power of enhanced advocacy, strong partnerships and increased investments made by private individuals and foundations, we proved that the Area Agency on Aging of Pasco-Pinellas’ focus on our mission of helping seniors live well at home will see us through these challenging times.

Our work to help seniors and their families affected by Hurricane Helene and Milton took center stage as the year started. We met with families to identify their needs, delivered meals, replaced appliances, paid for temporary accommodation, and provided a lifeline to so many seniors who were displaced overnight by two major hurricanes.

Affordable housing for income restrained seniors continues to be a major issue in Pinellas and Pasco counties and beyond. Through the continued work of our housing roundtables, we defined what our role would be and how we could lead the effort to help seniors find affordable and safe housing. Our housing initiative in Pasco County was formalized with funding provided by HUD and championed by U.S. Congressman Gus Bilirakis with an 80+ unit senior housing development and senior center to be built in west Pasco County.

We hosted our largest annual luncheon to date, focusing on caregivers and the programs that support them. We celebrated our partnerships with organizations that help us make sure caregivers have the services they need and highlighted caregivers in our Caregiver Support and Veterans Directed Care programs, ensuring that all funds raised at the luncheon went back into those programs to serve more seniors with more services.

Our major partner, the Florida Department of Elder Affairs, monitored the AAAPP, conducting on site and desk reviews of all administrative and programmatic areas of the agency with no findings identified. While this is an accomplishment in any given year, it is now 17 continuous years that the AAAPP has not had any findings.

We couldn’t do any of this without YOU and for that we are very grateful. Thank you for believing in and being a part of our mission. Your time, treasure and talents make us stronger, better and poised to achieve even more in the year to come. We hope you enjoy reading about the seniors we served in 2025 in this, our Annual Report.

With warmest regards,



Dr. Audrey Baria
AAAPP Board President



Ann Marie Winter
Executive Director



OUR MISSION

The Area Agency on Aging of Pasco – Pinellas is a trusted resource to advocate, educate and empower seniors, adults with disabilities and caregivers which promotes independence, in partnership with the community.

OUR VISION

Our community will provide seniors, adults with disabilities and caregivers with the resources and services needed to maintain independence, promote healthy aging and live optimal quality of life.



OUR VALUES

AAAPP regards all seniors and persons with disabilities as valued members of our community who merit dignity, respect and the resources for an optimal quality of life.

WHO WE ARE

The Area Agency on Aging of Pasco-Pinellas Inc. (AAAPP) is a nonprofit 501(c) 3, organization serving Pasco and Pinellas counties (Planning and Service Area 5). For more than 51 years, AAAPP has administered federally and state funded programs that support older adults, adults with disabilities, and caregivers.

As a designated Aging and Disability Resource Center (ADRC), AAAPP connects individuals to information, services and long-term supports through both direct services and a strong network of community partners. Our work is grounded in accountability, collaboration, and measurable outcomes that strengthen independence and quality of life.

SERVICE REACH

- Case Management
- Home & Personal Care
- Caregiver Support
- Nutrition & Meals
- Transportation
- Adult Day Care
- Veteran Directed Care
- Health & Wellness (Evidence-Based)
- Housing Options
- Emergency Energy Assistance
- Chore Services
- Legal Assistance
- Information & Referral
- Mental Health Counseling
- Emergency Alert Response
- Telephone Assistance
- Unmet Needs Assistance

AREA AGENCY ON AGING

PASCO-PINELLAS

Helping Seniors Live Well at Home

Center Of Excellence 2025

Community Impact

65,563 Older adults served through internal and external programs

Evidence-Based Programs

701 Participants across 51 evidence-based courses

Focus Areas:

Fall Prevention – Fitness – Caregiving – Chronic Disease Management

Exemplary Oversight

17 Consecutive DOEA monitoring years with zero findings

25 VA Readiness review standards met or exceeded

Fiscal Stewardship

93.43% of funding to direct services for seniors and caregivers

6.57% administrative cost rate

Board Governance

100% board participation, fully aligned to Agency's mission

Strategic Planning

4 strategic goals met or exceeded, advancing Agency sustainability and addressing community needs

Striving for excellence in service, accountability, and outcomes

2025 AAAPP DIRECT SERVICES IN PINELLAS AND PASCO COUNTIES

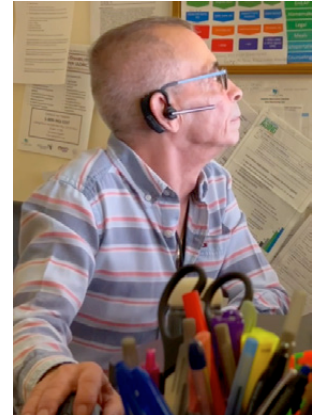
Aging and Disability Resource Center (ADRC)

33,187 calls answered providing information and referral assistance

6,354 screenings conducted, assessing clients needs and placed on service waitlists.

"Thank you for your determination, caring heart and service. I want you to know that I am on the right track and my needs are being taken care of!" —Helpline Caller

2,572 individuals assisted with Medicaid long-term care access.



Outreach To At Risk Older Adults

AAAPP connects vulnerable seniors to services that support independence and safety at home.

47 outreach events connected **6,710** seniors to resources and services.



National Family Caregiver Support Program

100 caregivers received support to safely care for loved ones.



AAAPP supports family caregivers with resources and services that ease caregiving challenges.

"The help we receive from this program and from my Caregiver Specialist are priceless. It definitely is helping me keep and maintain my 98-year-old mom in her own home. I am so grateful." - NFCSP Caregiver

AAAPP Unmet Needs Fund

When no other resource exists, the Unmet Needs Fund provides urgent help from medical equipment and household essentials to crisis housing support. In 2025, AAAPP provided grocery gift cards during the SNAP pause and distributed 251 cases of incontinence supplies and 36 cases of nutritional shakes.

69 emergency assistance episodes helped seniors maintain stability.



"Thank you so much. I can't tell you how much I appreciate it. I knew being a widow at 70 was going to be tough, but I didn't realize how hard. Bless all of you." - Unmet Needs Fund Client

2025 AAAPP DIRECT SERVICES IN PINELLAS AND PASCO COUNTIES

Hurricane Resiliency Program



AAAPP helped seniors recover from hurricane impacts when other resources were unavailable.

*"I don't know what we would have done. We would have been on the street without your help. You don't even know what this means to us to be somewhere safe."
-Thankful Client*

71
clients received
Care Coordination
services

109
seniors received
hurricane recovery
assistance including
housing, utilities, and
essential needs.

105
episodes of
service were
provided

Volunteers in Action

Our volunteers continue to be the heart of our mission in action.



420
hurricane
preparedness
kits assembled by
Duke Energy
volunteers.

77 volunteers supported vulnerable seniors through hands on service events

200 hygiene kits assembled by Pinellas Community Foundation volunteers giving seniors daily dignity.



190
letters written to
veterans providing
encouragement and
connection.

These efforts reflect compassion in action. Because of our volunteers, hundreds of seniors experienced greater security, connection and care throughout the year.

Housing Assistance Program

AAAPP provided crisis housing support, including rent and deposit assistance.

*"You don't even know what it will mean to us to get into this place. This is going to allow us to stay in our home."
-Housing Assistance Client*

48 seniors received crisis housing assistance to prevent displacement



2025 AAAPP DIRECT SERVICES IN PINELLAS AND PASCO COUNTIES

Diapers for Dignity

Provides essential incontinence supplies to seniors in need.

"I was staying at home and not venturing out because I never knew when I was going to have bladder leakage or if I could make it to a restroom in time. I didn't want to be embarrassed so I just stayed home. Now, I can go out again and I am so much happier for it." -Diapers for Dignity Client

Provided **2,553** distribution episodes

115,507 items distributed through 12 community sites



Veterans Directed Care

Helps veterans remain safely at home by empowering them to make their own home-care decisions.



145 veterans served

Health & Wellness Programs

AAAPP provides classes with proven results for seniors-- focusing on boosting strength, balance and chronic disease management.

"I love Bingocize! I like the Bingo and I like the movement. It's a challenge and I've noticed that my balance is better. The music that is played makes me feel young again and I like that I can be social."
- Bingocize Participant

701 senior participants across **51** courses



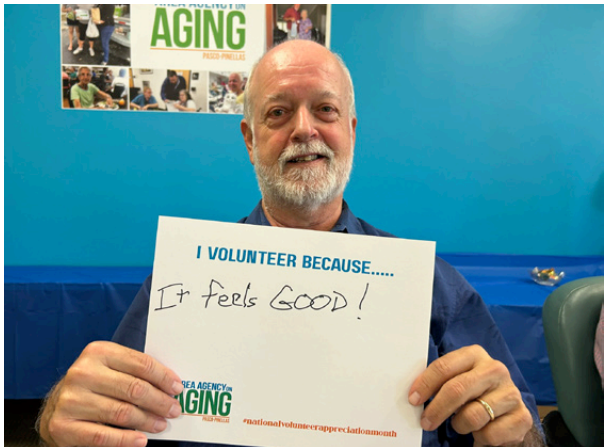
SHINE Medicare Counseling

Provides free, unbiased Medicare counseling through trained volunteers.

48 SHINE volunteers contributed **3,705** hours of Medicare counseling.

4,694 beneficiaries served.

"So many people have need of FACTUAL information provided in a patient and timely manner. It is a privilege to be able to be of help through the SHINE program. We are a great team."
- AAAPP SHINE Volunteer



2025 AAAPP DIRECT SERVICES IN PINELLAS AND PASCO COUNTIES

Medicare Improvements for Patients and Providers Act (MIPPA)

Helps low-income seniors enroll in Medicare Savings Programs and prescription assistance, reducing out-of-pocket costs.

4,299 seniors received Medicare cost-saving assistance

Senior Medicare Patrol (SMP)

Educates seniors on how to detect, prevent, and report Medicare fraud and abuse.

4,152 beneficiaries and caregivers were served.

Mental Health Counseling

Provides counseling and emotional support to help older adults manage life changes, health challenges and social isolation.



67 seniors received **1,610** hours of counseling support

"Counseling has helped me so much to grow emotionally and feel supported when my health was declining. There are some things I can't control but counseling helps me to understand what I can control. I feel so powerful because of my counselor."
-Mental Health Client.

Chore

Provides heavy-duty home cleaning and maintenance to help seniors remain safe at home.

"I am telling everyone about my experience with the chore program – it was so wonderful. I cannot thank you and thank the workers enough. It was a very nice experience from beginning to end...thank you, thank you, thank you!"- Chore Client

304 seniors received **6,014** hours of chore services

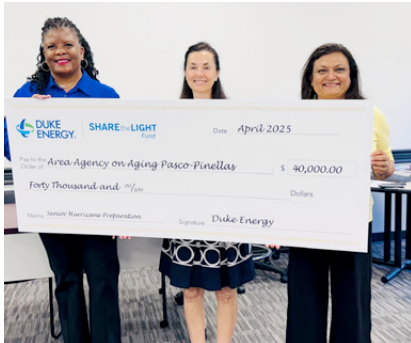
2025 HIGHLIGHTS

AAAPP launched Bingocize, a results driven class combining exercise, health education and the fun of BINGO.



The Florida Department of Elder Affairs issues its monitoring report of AAAPP operations. AAAPP achieves it's 17th year of "no findings" by the state—the best performance rating possible.

Duke Energy donated \$40,000 to fund hurricane preparedness kits for seniors.



Chapters Health contributes \$33,000 to AAAPP's Chore services, helping seniors remain safe and independent in their homes.

The St. Pete Exchange Club honored SHINE volunteer Janet Mills for her extensive service helping seniors navigate Medicare.



FEB

AAAPP relaunched Aging on the Suncoast television show in partnership with Pinellas and Pasco Counties.



Congressman Gus Bilirakis recognized SHINE volunteer Jerry Phillips during National Volunteer Week.



Pasco County Commissioner Lisa Yeager joined the AAAPP Board

APR

AAAPP successfully completed the Veterans Directed Care readiness review successfully with zero findings.

An Eagle Scout rallied his troop and church community to create 62 Hurricane Buckets for veterans served by AAAPP.

AAAPP created a quarterly newsletter to keep our community informed and connected, reaching more than 800 committed AAAPP supporters.



MAY

JUN



Volunteers assembled hurricane kits for seniors funded by Duke Energy.

Through AAAPP grants to 4 organizations, 170 seniors received affordable housing support and aging-in-place options.

AAAPP presented about their affordable housing initiatives at the South East 4 Aging (SE4A) conference.



Annual Luncheon raised \$145,000 for caregiver programs for local families and veterans.



Dominium selected AAAPP to receive their pro-bono technical assistance for the Congressman Gus Bilirakis Senior Center and Affordable Housing Community.

JUL

AUG

SEP

OCT

NOV

DEC

Better Living for Seniors awarded \$17,700 in grants to 7 organizations and \$9,300 to AAAPP for unmet senior needs.



Volunteers created 189 cards thanking local veterans for their service.



AAAPP recognized a super star, naming Helpline Manager, Tracy Barrows Employee of the Year.



The Pinellas Community Foundation donated \$6,000 and helped assemble toiletry kits for 200 seniors.

2025 SERVICES PROVIDED THROUGH PARTNERSHIPS



65,563

Older Adults Served Through Internal & External Programs

500 Older Adults Received Emergency Home Energy Assistance for the Elderly Program (EHEAP) Benefits



1,222 Seniors Received

39,044

Transportation Trips to Life Sustaining Destinations

1,458 Older Adults Received **31,255** Hours of Case Management Services

33 Grandparents or Relative Caregivers Raising Children Received Specialized Civil Legal Assistance



5,327

Older Adults

Received

742,266

Congregate Meals and/or Home Delivered Meals utilizing a myriad of funding.



306

Older Adults Received Civil Legal Assistance



786 Older Adults had Assistance with Activities of Daily Living through Homemaker Services



106

Older Adults Received Socialization while

Caregivers Received Respite through Adult Day Care

727 Older Adults had an Extra Level of Security through Emergency Alert Response Services



PSA 5 PARTNERS & SERVICES



PASCO COUNTY PARTNERS

- **Bay Area Legal Services** – Civil Legal Assistance
- **Disability Achievement Center** – Accessibility Ramps for Seniors
- **Four Murphys LLC dba Home Instead** – Homemaker
- **Home Share Pinellas** – Home Share Support for Seniors
- **Metropolitan Ministries** – Housing Assistance for Seniors

- **Pasco Senior Home Care LLC dba Home Instead** – Homemaker
- **Pasco County Human Services** – Home Energy Assistance
- **Pasco County Senior Services** – Case Management, Home Delivered Meals, Congregate Meals, Nutrition Education & Counseling
- **Pasco County Public Transportation (GoPasco)** - Transportation
- **Personal Response Corporation** – Emergency Alert Response

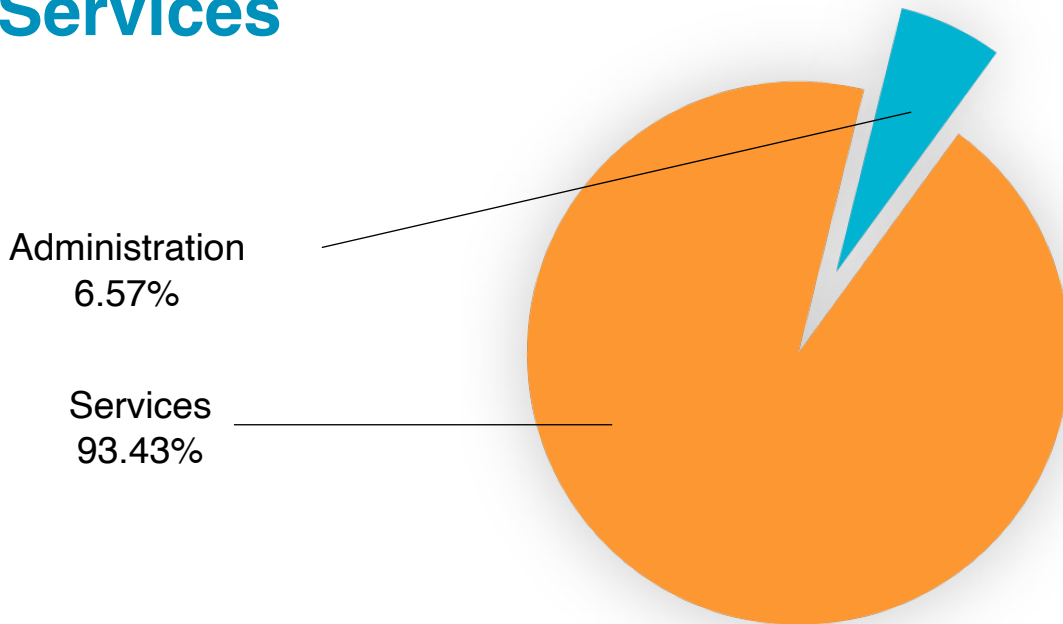
PINELLAS COUNTY PARTNERS

- **Disability Achievement Center** – Accessibility Ramps for Seniors
- **Gulf Coast Jewish Family & Community Services** – Case Management, Homemaker
- **Gulfcoast Legal Services** – Civil Legal Assistance

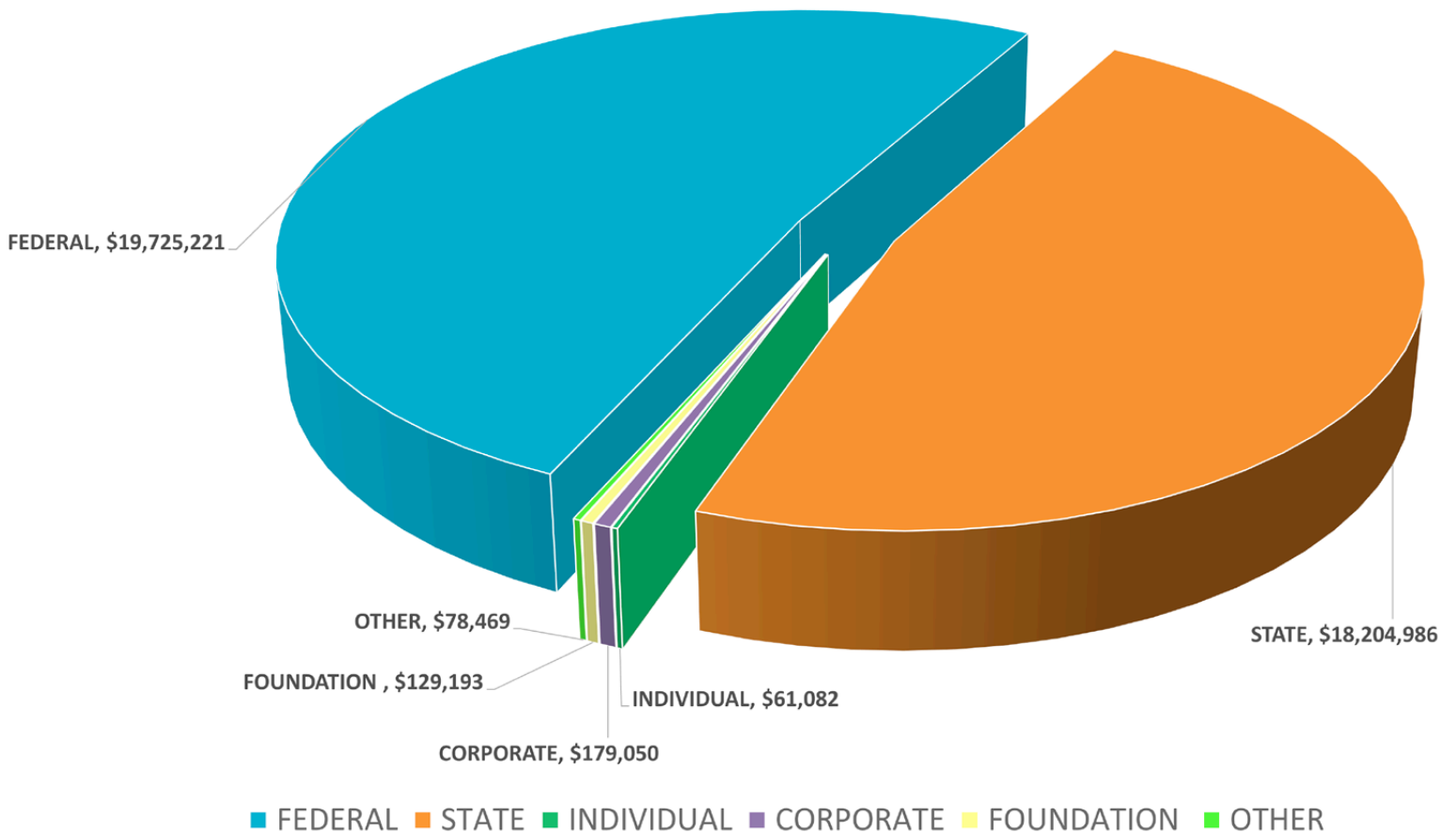
- **Home Share Pinellas** – Home Share Support for Seniors
- **Homeless Empowerment Program** – Senior Homeless Supportive Services
- **Metropolitan Ministries** – Housing Assistance for Seniors
- **Neighborhood Care Network** – Adult Day Care, Home Delivered Meals, Congregate Meals, Nutrition Education & Counseling, Transportation
- **Personal Response Corporation** – Emergency Alert Response
- **Pinellas Opportunity Council** – Home Energy Assistance

Funding Fiscal Year 2025

Administration and Services



Federal, State and Other Funding



THANK YOU TO OUR SUPPORTERS

\$1,000,000+

Florida Department of Elder Affairs
US Department of Veterans Affairs

\$101,000 - \$450,000

[Pinellas County Communications](#)
US Department of Housing and Urban Development

\$50,001 - \$100,000

[Pasco County Government](#)

\$25,001 - \$50,000

Chapters Health System HPH Hospice
Duke Energy Foundation

\$15,001 - \$25,000

Barbara Hall Trust
Better Living for Seniors Pinellas
Independent Living Systems/
Florida Community Care
Pinellas Community Foundation

\$10,001 - \$15,000

ArchWell Health

\$5,001 - \$10,000

Cathedral Church of St. Peter
Empath Health

\$2,501 - \$5,000

BayCare Health System Inc
Barbara A. Epstein
Mai Vu, P.A.
Michael & Nancy Berland
Pinellas County Housing Authority
Rhys Marriott, St. Paul Church
Boy Scout Troop*
Rotary Club of New Port Richey
Shah Foundation
Dr Stuart & Stephanie Strikowsky*

WellMed Charitable Foundation*

\$1,001 - \$2,500

Andrea Lenderman
April Hill*
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Carr Riggs & Ingram, LLC
Cavanaugh & Co., LLP
Charles & Mary Franckle
Helen Levine
Hitchcock Law Group
HKH Elder Law
Juliann Hale Charitable Foundation Fund
Kristin Downer, Assisted Living Locators
Lakewood United Church of Christ
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Peter Snelling
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Susan Gerino, Guardian Angel Homecare Services
Seabreeze Adult Day Care*
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UBS Private Wealth Management
Virginia Anderson
Zurno, Inc.

\$501 - \$1,000

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Audrey Baria, M.D.
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Colin Castle

Colleen Flynn, Johnson, Pope, Bokor, Ruppel & Burns, LLP
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David Alvarez, CPA
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Health Aid Company
Home Instead East Pasco
Home Instead Pinellas
John Murphy/Home Instead West Pasco
Judge George Jirotko
Menorah Life
Ngan Duong
Peterson Counseling
PinPoint Results
Rebuilt Meals
Susan Rooth, Rooth & Rooth Elder Law
[Signet Jewelers](#)
Tampa Wound Care Services
TLC Adult Day Care
US Congressman Gus Bilirakis
Youth and Family Advocates

\$201 - \$500

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Christine Krohn
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Daycations Adult Daycare
Eric & Pat Gerard
Episcopal Church of the Good Shepherd
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*Denotes Donors who supported both via in-kind and cash donations.
Donors who gifted via in-kind are noted in [blue text](#).

THANK YOU TO OUR SUPPORTERS

Guardian Association of Pinellas County

Gulf Coast JFCS

Isla Del Sol YCC

James Steg, M.D.

Jeremy Wharton

Joan Vecchioli

John Gyza, Metz Culinary Management

Jonna Wilson

K2 Wounds

Karen Karinja

Kathryn Larkin

Kerry Marsalek

Kristina Jalazo

Lena Wilfalk*

[Maddness Photography](#)

Martha Lenderman

Neighborhood Senior Care Network

Pasco County Commissioner Lisa Yeager

Pasco County Commissioner Ronald Oakley

Pinellas County Commissioner Dr. Rene Flowers

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\$101 – \$200

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St. Paul Church Boy Scout Troop

[Tawnya Martino](#)

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Up to \$100

[3 Daughters Brewing](#)

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Wilbur & Charlene Diefel

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- Mai Vu, Esq.
- Pasco County Commissioner Lisa Yeager
- Pasco County Commissioner Seth Weightman
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Dijana Radak | *Mental Health Counselor*
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Edita Aly | *Grant Accountant*
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Francisco Alvarado | *IT Manager*
Devon Russo | *Data/IT Support Specialist*

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Melissa Lawrence | *Executive Assistant*
Sandra Brown | *HR Manager*
Jessica Arciniegas | *HR Generalist*
McKenna O'Neill | *Director / Strategic Advancement*
Donna Carlson | *Receptionist/Front Desk Assistant*

AREA AGENCY ON AGING

PASCO-PINELLAS

Helping Seniors Live Well at Home

Aging and Disability Resource Center

Gadsden Building, Suite 100
9549 Koger Boulevard, St. Petersburg, FL 33702-2455

Administrative Offices | 727-570-9696
The Helpline | 1-800-963-5337

For inquiries from outside of the area call 727-217-8111

Fax | 727-258-9225



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